

# **West Yorkshire Police and Crime Commissioner's** **Website Accessibility Statement**

This website is run by the Office of the Police and Crime Commissioner for West Yorkshire. We want as many people as possible to be able to use this website.

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## **How accessible this website is**

We know some parts of this website are not fully accessible:

- The text in larger tables may not automatically resize when zoomed in, this affects the tables for the Community Outcome Meetings, the Freedom of Information Log, the Decision Making log, and the Safer Communities Fund successful application tables.
- Some PDF documents may not fully accessible to screen reader software.
- Videos from the Community Outcome Meetings due not have captions.

## **What to do if you cannot access parts of this website**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [contact@westyorkshire.pcc.pnn.gov.uk](mailto:contact@westyorkshire.pcc.pnn.gov.uk)
- call 01924 294000
- write to The Office of the Police and Crime Commissioner for West Yorkshire. Ploughland House, 62 Goerge Street, WF1 1DL

We'll consider your request and get back to you within 10 working days.

If you cannot view the map on our '[contact us](#)' page, call or email us for directions.

## **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility

requirements, contact us via any of the above mentioned methods or visit our [‘contact us’](#) page.

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Contacting us by phone or visiting us in person**

We can provide support for people with additional accessibility requirements. Our offices have audio induction loops, we can arrange a British Sign Language (BSL) interpreter and use language translation services. We will endeavour to provide support that is tailored to meet your needs.

Find out how to contact us on our [‘contact us’](#) page.

## **Technical information about this website’s accessibility**

The Office of the Police and Crime Commissioner for West Yorkshire is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website was built to be fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

There is potential for content to be added to the site that does not meet this criteria. Once the website has had an accessibility test (as outlined

below) any areas of added content that do not meet the standard will be noted and an action plan to address them will be created.

## **Non accessible content**

The content listed below is non-accessible for the following reasons.

### **Non compliance with the accessibility regulations**

Older PDF and Word documents may not be fully accessible. Once the website has had an accessibility test (as outlined below) any areas of added content that are essential and do not meet the standard will be noted and an action plan to address them will be created.

### **Disproportionate burden**

#### **Community Outcomes Meeting Video Captions**

The Community Outcomes Meeting videos can be over half an hour long. We believe that adding subtitles to each video would be a [disproportionate burden](#) within the meaning of the accessibility regulations. A full note of the meeting is taken and hosted on our website instead.

### **Content that's not within the scope of the accessibility regulations**

#### **PDFs and other documents**

Many of our older PDFs and Word documents will not meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. This does not meet WCAG 2.1 success criterion.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

It is our intention that any new PDFs or Word documents we publish will meet accessibility standards.

### **Live video**

Live video streams do not have captions. This fails WCAG 2.1 success criterion 1.2.4 (captions - live).

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

## **Testing the website**

We are currently looking at carrying out accessibility testing on the website and will update this section once the testing has been completed.

This statement was prepared on 06/01/2020. It was last updated on 24/02/2020.